

Customer Connectivity

Gain visibility and automate manual tasks with Fastmore's customer connectivity tools. Our proprietary technology offers data and automation options from customer portals to EDI connections to provide efficiency and empower your team to make better business decisions.

- **EDI**

Fastmore offers a variety of standard and customized EDI connection options to streamline your operations. From load tender to status updates and invoicing, we can automate the entire lifecycle of a shipment.

- **Customer Portal**

Access real-time shipment status, milestone notifications, and documents through our online customer portal. The self-service portal provides access to historical shipment details and document retrieval whenever needed.

- **API**

Fastmore provides an API suite for a tight integration of data exchange between both parties. This approach ensures a seamless and faster data exchange.

- **RPA**

Robotic Process Automation (RPA) can be used to rapidly deploy customer connectivity or enhance and automate any of our existing integrations. Our RPA solution is a great option for legacy systems or unique workflow automation.



100%

End-to-End
Automation



25%

Increase in
Team Efficiency



100%

of Check
Call Automation



100%

Real-Time Cargo
Visibility

Client Testimonial

“Quick delivery of information, as well as PODs, have been extremely useful. It saves us a lot of time chasing information. Having them all available in your portal is also convenient.”

-International Freight Forwarder, Seattle

To learn more about our customer connectivity tools, contact us today!